Driver Responsibility Program Wind Down Plan

Per the passage of HB 2048, the Driver Responsibility Program (DRP) will be repealed as of September 1, 2019.

Any person who receives surcharge until the program is repealed is still responsible for paying the surcharge. Any person who receives a new DRP-related surcharge before September 1, 2019, and fails to pay in the allotted time will be suspended and subject to surcharges.

In anticipation of the repeal of the program, all affected customers will receive a letter in August that explains that they are in 1 of 5 categories. As of 6/17/2019 there are 1,484,999 individuals suspended for surcharge defaults.

- 1. <u>The Customer is in a payment plan and not defaulted.</u> Once the program is repealed the customers only required action is to stop making surcharge payments.
 - a. There are 364,352 customers in this category.
- 2. The customer continues to have time on their suspension. Once the program is repealed, though all DRP related surcharges are waived, some customers may still have time on their suspension that they will be required to serve. Upon the end of the suspension period, the customer's license will be reinstated with no further action needed.
 - a. There are 505,349 customers in this category.
- 3. The customer continues to owe other fees and has time on their suspension. Once the program is repealed, though all DRP related surcharges are waived, some customers may still owe other statutorily mandated fees and have time on their suspension that they will be required to serve. Upon the end of the suspension period, and payment of those other fees, the customer's license will be reinstated with no further action needed.
 - a. There are 899 customers in this category.
- 4. The customer continues to owe other fees and must pay them before their license can be reinstated. Once the program is repealed, all surcharges are waived. However, there are other statutorily mandated fees, such as a reinstatement fees, that are not waived as a result of the repeal of DRP. In order for the DL to be reinstated, the customer must take action to pay the remainder of the outstanding fees.
 - a. There are 1,270 customers in this category.
- 5. The customer will be immediately reinstated. This type of customer has only outstanding surcharges. Once the program is repealed, those charges are waived and the License is reinstated with no further action needed from the customer. (Please note: If the person no longer has access to their DL, they may need to request a duplicate).
 - a. There are 977,481 customers in this category.

As of 6/17/2019 we will need to mail 1,849,351 letters. Customers should be aware of which category they are in, and are urged to wait until they receive their letter to determine their next course of action.

If customers do not receive their letter, they can contact $\underline{DRPRepeal@dps.texas.gov}$ to determine what category they are in.

SURCHARGE REPEAL

«Date»

«First Name» «Last Name» «Address 1» «Address 2» «City» «State» «ZIP Customer Number: «DL or ID»

Subject: DRP Surcharge Repeal - No Further Payment Required after September 1, 2019

Dear «First Name»:

The State of Texas has repealed the Driver Responsibility program, effective September 1, 2019. Until the repeal becomes effective, you will need to continue to make payments on all of your surcharge accounts to prevent the suspension of your driving privileges.

On September 1, 2019, your account balance will be **\$0.00**, and you will not be required to make any additional surcharge payments. On this date your record will be clear of any enforcement actions related to surcharges. Any payments made on your surcharge accounts prior to September 1, 2019, are not subject to a refund because they were collected under the law in place at that time.

Please be aware driver records update on a daily basis. This information reflects the status of your driver record as of the date of this letter. Any additional convictions reported by a court after the date of this letter could cause additional enforcement actions or fees on your record. If you would like to check your driving eligibility status on September 1, 2019, please visit www.texas.gov/driver and select "Driver License Reinstatement & Status." If you are eligible to use the online system, you may request a replacement driver license from this website by selecting "Driver License/ID Renewal/Replacement." If you need to replace your license or change your address there will be an \$11 fee. If you need to renew your license there will be a \$25 fee.

If you have other questions you may contact the Department's Customer Service Center by emailing DRPRepeal@dps.texas.gov. You must include your full name, date of birth, driver license or ID card number, and your phone number.

Sincerely,
Surcharge Repeal
Municipal Services Bureau
On Behalf of the Texas Department of Public Safety

«Date»

«First Name» «Last Name» «Address 1» «Address 2» «City» «State» «ZIP Customer Number: «DL or ID»

Subject: DRP Surcharge Repeal - You Have Remaining Enforcement Actions

Dear «First Name»:

The State of Texas has repealed the Driver Responsibility program, effective September 1, 2019. Until the repeal becomes effective, you will need to make payments on all of your surcharge accounts or your license will remain suspended for surcharges.

On September 1, 2019, the Department of Public Safety will lift any suspensions related to unpaid surcharges on your driver record. Your account balance will be **\$0.00**, and you will not be required to make any additional surcharge payments. Any payments made on your surcharge accounts prior to September 1, 2019, are not subject to a refund because they were collected under the law in place at that time.

You have other Enforcement Actions that affect your driving privileges. These Enforcement Actions are not subject to the Driver Responsibility Program repeal. For more information about these other Enforcement Actions or to view compliance requirements, please visit www.texas.gov/driver and select "Driver License Reinstatement & Status." When your license becomes eligible, you may request a replacement driver license from this website by selecting "Driver License/ID Renewal/Replacement." If you need to replace your license or change your address there will be an \$11 fee. If you need to renew your license there will be a \$25 fee.

Please be aware driver records update on a daily basis. This information reflects the status of your driver record as of the date of this letter. Any additional convictions reported by a court after the date of this letter could cause additional enforcement actions or fees on your record.

If you have other questions you may contact the Department's Customer Service Center by emailing DRPRepeal@dps.texas.gov. You must include your full name, date of birth, driver license or ID card number, and your phone number.

Sincerely,
Surcharge Repeal
Municipal Services Bureau
On Behalf of the Texas Department of Public Safety

«First Name» «Last Name» «Address 1» «Address 2» «City» «State» «ZIP Customer Number: «DL or ID»

Subject: DRP Surcharge Repeal - You Still Owe Reinstatement Fees

Dear «First Name»:

The State of Texas has repealed the Driver Responsibility program, effective September 1, 2019. Until the repeal becomes effective, you will need to make payments on all of your surcharge accounts or your license will remain suspended for surcharges.

On September 1, 2019, the Department of Public Safety will lift any suspensions related to unpaid surcharges on your driver record. Your account balance will be \$0.00, and you will not be required to make any additional surcharge payments. All payments made on your surcharge accounts prior to September 1, 2019, are not subject to a refund because they were collected under the law in place at that time

You still owe reinstatement fees to the Department not related to the Driver Responsibility Program repeal. You must pay these fees before you can renew your license. For more information or to pay your fees, please visit www.texas.gov/driver and select "Driver License Reinstatement & Status." When your license becomes eligible, you may request a replacement driver license from this website by selecting "Driver License/ID Renewal/Replacement." If you need to replace your license or change your address there will be an \$11 fee. If you need to renew your license there will be a \$25 fee

Please be aware driver records update on a daily basis. This information reflects the status of your driver record as of the date of this letter. Any additional convictions reported by a court after the date of this letter could cause additional enforcement actions or fees on your record.

If you have other questions you may contact the Department's Customer Service Center by emailing DRPRepeal@dps.texas.gov. You must include your full name, date of birth, driver license or ID card number, and your phone number.

Sincerely,
Surcharge Repeal
Municipal Services Bureau
On Behalf of the Texas Department of Public Safety

DRP-4 (Rev. 6/19)

SURCHARGE REPEAL

«Date»

«First Name» «Last Name» «Address 1» «Address 2» «City» «State» «ZIP Customer Number: «DL or ID»

Subject: DRP Surcharge Repeal - You Have Remaining Enforcement Actions and Reinstatement Fees

Dear «First Name»:

The State of Texas has repealed the Driver Responsibility program, effective September 1, 2019. Until the repeal becomes effective, you will need to make payments on all of your surcharge accounts or your license will remain suspended for surcharges.

On September 1, 2019, the Department of Public Safety will lift any suspensions related to unpaid surcharges on your driver record. Your account balance will be **\$0.00**, and you will not be required to make any additional surcharge payments. Any payments made on your surcharge accounts prior to September 1, 2019, are not subject to a refund because they were collected under the law in place at that time.

You have other Enforcement Actions that affect your driving privileges. Additionally, you owe reinstatement fees to the Department. Neither of these are subject to the Driver Responsibility Program repeal. For more information about the Enforcement Actions or to pay your reinstatement fees, please visit at www.texas.gov/driver and select "Driver License Reinstatement & Status." When your license becomes eligible, you may request a replacement driver license from this website by selecting "Driver License/ID Renewal/Replacement." If you need to replace your license or change your address there will be an \$11 fee. If you need to renew your license there will be a \$25 fee.

Please be aware driver records update on a daily basis. This information reflects the status of your driver record as of the date of this letter. Any additional convictions reported by a court after the date of this letter could cause additional enforcement actions or fees on your record.

If you have other questions you may contact the Department's Customer Service Center by emailing DRPRepeal@dps.texas.gov. You must include your full name, date of birth, driver license or ID card number, and your phone number.

Sincerely,
Surcharge Repeal
Municipal Services Bureau
On Behalf of the Texas Department of Public Safety

DRP-3 (Rev. 6/19)

«First Name» «Last Name» «Address 1» «Address 2» «City» «State» «ZIP Customer Number: «DL or ID»

Subject: DRP Surcharge Repeal - You Are Eligible for Immediate Reinstatement

Dear «First Name»:

The State of Texas has repealed the Driver Responsibility program, effective September 1, 2019. Until the repeal becomes effective, you will need to continue to make payments on all of your surcharge accounts or your license will remain suspended.

On September 1, 2019, the Department of Public Safety will lift your current suspensions related to unpaid surcharges on your driver record. Your account balance will be **\$0.00**, and you will not be required to make any additional surcharge payments. Any payments made on your surcharge accounts prior to September 1, 2019, are not subject to a refund because they were collected under the law in place at that time.

Please be aware driver records update on a daily basis. This information reflects the status of your driver record as of the date of this letter. Any additional convictions reported by a court after the date of this letter could cause additional enforcement actions or fees on your record. For more information or to pay your fees, please visit www.texas.gov/driver and select "Driver License Reinstatement & Status." If you are eligible to use the online system, you may request a replacement driver license from this website by selecting "Driver License/ID Renewal/Replacement." If you need to replace your license or change your address there will be an \$11 fee. If you need to renew your license there will be a \$25 fee.

If you have other questions you may contact the Department's Customer Service Center by emailing DRPRepeal@dps.texas.gov. You must include your full name, date of birth, driver license or ID card number, and your phone number.

Sincerely,
Surcharge Repeal
Municipal Services Bureau
On Behalf of the Texas Department of Public Safety

QUESTIONS ABOUT SURCHARGES:

Q: What is the status of the Driver Responsibility Program (DRP)?

A: The Driver Responsibility Program has been repealed. Effective September 1, 2019, all DRP surcharge suspensions will end.

Q: How does this affect me?

A: After September 1, 2019 all surcharge assessments will be waived and no future surcharges will be assessed after. You will still be responsible for any other suspensions, fines or fees on your driving record.

Q: Does this mean I no longer need to make a surcharge payment?

A: The DRP program is repealed on September 1, 2019. You are still required to pay your surcharge installment payments until that date.

O: Does this mean I do not have to pay my reinstatement fee or ticket?

A: This repeal only applies to surcharges and you are still responsible for all other obligations including non-surcharge related suspensions, fines or fees.

Q: What is the status of my driving privilege?

A: To check the status of your driving privilege or pay reinstatement fees click texas.gov/driver. You will need your DL/ID number, date of birth, and the last four digits of your social security number. Please be aware driver records update on a daily basis. The information on this site reflects the status of your driver record as of today. Any additional convictions reported by a court after today could cause additional enforcement actions or fees on your record. We recommend you verify your status on September 1, 2019.

Q: How do I get my license back?

A: If your Texas license has been expired less than two years, you may be eligible to replace it online, click texas.gov. If your Texas license has been expired more than two years or you have never had a license, click https://www.dps.texas.gov/internetforms/Forms/DL-15.pdf for a list of required documents. If your driving privileges are currently suspended for surcharges you will not be able to complete this replacement until September 1, 2019.

If you have to visit a driver license office, you may be able to get in line online prior to visiting the office. To find the driver license office nearest you, click https://www.dps.texas.gov/administration/driver licensing control/rolodex/search.asp.

Q: Will I receive a refund for payments I made prior to September 1, 2019?

A: No, payments made on your surcharge accounts prior to September 1, 2019 will not be refunded. Those payments were collected under the laws in place at that time. This includes Advance Payment on surcharge accounts.

Q: Will previous surcharge related suspensions be deleted from my driving history now that DRP is repealed?

A: No. As of September 1, 2019 the DRP is repealed which means that the program has ended. Any suspensions that resulted from surcharges while DRP was in effect will remain on your driving history.

Q: I received a notice to pay a surcharge. Is this still valid?

A: You are required to make payments until September 1, 2019 to avoid having your driving privileges suspended.

Q: What happens if I defaulted on my installment plan?

A: You will still owe the surcharge and will remain suspended until September 1, 2019 unless you comply with your installment agreement.

Q: I submitted an application for the Driver Responsibility Indigency/Incentive Reduction Programs. Do I need to withdraw my application or contact MSB to cancel my request?

A: No action is required on your part.

Q: I received a DRP points advisory/suspension notice, does the repeal affect my points?

A: The Department of Public Safety will no longer assess DRP points for moving violations. Any previously assessed points have been removed from your record.

Q: What if I need additional information on other suspensions, fines or fees?

A: For more detailed information please visit the Department of Public Safety's Frequently Asked Questions page by clicking http://www.dps.texas.gov/DriverLicense/faqs/index.htm.

O: How do I contact the Department if I have additional questions?

A: Contact the Driver License Customer Service Center at DRPRepeal@dps.texas.gov.

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